



RETURN MERCHANDISE FORM

Please complete this form and include it with any product shipped back to Roof Monitor

HOW TO RETURN MERCHANDISE

Package all items securely in a box. Call Roof Monitor to obtain a shipping # & RA # along with any further instructions. A Return Authorization Number (RA#) must be assigned by Roof Monitor before shipment. Ship all items within 24 hours of removal from the building or as designated by Roof Monitor.

PLEASE FILL OUT THE INFORMATION BELOW

RA # _____

Shipping # _____

Customer Name
Address of Building

Date Uninstalled from Building
Authorized Service Provider

PRODUCT # <small>(EUI If Applicable)</small>	PRODUCT NAME	PRODUCT DESCRIPTION	QTY	RETURN CODE

Were New Products Installed on the Building? Yes No

Comments

RETURN SHIPPING ADDRESS:

Roof Monitor
 Attn: RETURNS DEPARTMENT
 5039 West Avenue
 San Antonio, TX 78213

Completed By:
 Name _____
 Phone(s) Main _____ Other _____
 Email _____

Return Code(s)

- 1 Low/Dead Battery
- 2 - Malfunctioned
- 3 - Damaged (Physically)
- 4 - Defective Product
- 5 - Received Wrong Product
- 6 - Received Wrong QTY
- 7 Cannot Install Product
- 8 - No Longer Using System
- 9 - Other _____

(Explain in more detail in Box A to right)

CONTACT US:

Customer Service Toll Free Number 24/7:
(844) 4 WARNING
 Email: RMA@roofmonitor.com